

Moving Checklist

Schedule your move with us.



Call us at **1-888-472-2222**



Visit shaw.ca/moving to request a callback



Chat via My Shaw app



Chat online at shaw.ca

Before You Move

Let us know you're moving two to four weeks in advance to ensure a preferred appointment time is available.

Have this information handy: your move-out date of your current address, your new address and your move-in date.

Tell us if anything's changing. If you're moving to a bigger house or need to add services, give us a heads-up.

Let us know what kind of place you're moving to. Condos, rentals, and new build houses can impact your move so we'll make sure we're prepared for anything.

Appointment reminders. Provide us with your mobile number and we will send you reminders and updates for your scheduled appointment.

Take pictures of how everything is set up. This will help make reconnecting all your cables and equipment easier.

Pack up your equipment and other electronics. Take all your equipment, cables, cords, splitters and remotes with you. Pack everything together to make reconnecting fast and simple.

Moving Day With Tech Connect

Get Ready

Have your equipment and hardware ready in its location for when the technician arrives.

For Your Install

Make sure that someone over 18 is home for the duration of your appointment.

Any Questions?

Make sure you ask your tech, they're there to help.

OR

Moving Day With Self Connect

Find The Right Spot

For the best experience plan where you'd like your modem set up.

Check out shaw.ca/modemplacement for tips.

Get Connected

Follow the instructions to connect your equipment at shaw.ca/aftermoving

Plug It In

If you're moving existing equipment to your new home, it will already be activated. All you need to do is plug it in to an active cable outlet. If you're activating new equipment, please visit shaw.ca/selfconnect, or follow the instructions provided in your Self Connect kit.

After Your Services Are Connected

Keep your billing information up to date. Depending on where you move, your account information may change, so it's important to double-check your online banking information on **My Shaw** through the app or by logging in on our website.

Stay connected with eBill and Auto Payments. Sign up for electronic billing and Auto Payments through your **My Shaw** account to always stay up to date.

Return or Recycle Equipment

Your Technician will collect any necessary pieces of equipment. To recycle or return devices on your own please see shaw.ca/hardwarereturn